<table>
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<tr>
<th>TIME</th>
<th>VETERINARIANS TRACK 1</th>
<th>VETERINARIANS TRACK 2</th>
<th>TECHNICIANS TRACK 1</th>
<th>TECHNICIANS TRACK 2</th>
<th>THE HUMAN SIDE OF VETERINARY MEDICINE</th>
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<td>9:00 to 9:50</td>
<td>KEYNOTE ADDRESS [PART 1] A Rational Approach to Canine Hemorrhagic Gastroenteritis</td>
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<td>Managing Difficult Interactions</td>
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<td>This case-based presentation will highlight the optimal selection of diagnostic tests and procedures in dogs with acute hemorrhagic gastroenteritis, and discuss the rational utilization of antimicrobial therapy in these animals. Stanley Marks, BVSc, PhD, DACVIM, DACVN Professor of Small Animal Medicine UC Davis</td>
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<td>We all have to cope with difficult interactions with people, whether they are clients or coworkers. Learn tools and tips to help you focus on solutions and successfully deal with tough personalities. Cee O’Connor, BA Managing Director, Panorama Innovation</td>
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<td>Do you really know what your clients experience when they interact with your practice? Discover how to design an experience your clients will tell their friends about. Cee O’Connor, BA Managing Director, Panorama Innovation</td>
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<td>11:25 to 12:15</td>
<td>Genetic Testing for Degenerative Myelopathy and Other Inherited Neurological Disorders</td>
<td>Principles of Radiographic Interpretation: Acute Abdomen</td>
<td>Management of Chronic Kidney Disease</td>
<td>Bandaging 101</td>
<td>Financial Discussions with Your Clients: The Elephant in the Room</td>
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<td>This lecture will focus on the latest information with regards to Degenerative Myelopathy from a clinical and diagnostic perspective. We will also discuss some of the newer genetic testing available for other inherited neurological disorders. David Lipsitz, DVM, DACVIM</td>
<td>A case-based approach to evaluating small animal patients presenting with acute abdominal signs. Jennifer White, BVSc, MS, DACVR</td>
<td>Taking blood pressures, assessing hydration and body condition, E-tube placement and care, and common medications. Heather Finke, RVT UCVMC San Diego</td>
<td>Basic concepts and techniques for appropriate selection of materials and application of various bandages and dressings, from basic limb bandages to more involved splints and slings will be demonstrated. Mauricio Dujowich, DVM, DACVS Maureen Jay, DVM Rachel Lande, DVM</td>
<td>Gain clearer insights into the best ways to approach the financial concerns your clients have for the veterinary care of their pets. Dan Christian, DVM Senior Technical Services Veterinarian Bayer Animal Health</td>
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<td>THE HUMAN SIDE OF VETERINARY MEDICINE Managers, Medical Team and Client Care Specialists</td>
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| 1:30 to 2:20 | Optimal Use of Diagnostic Panels in Canine Vector-Borne Disease Testing  
This session will review how clinicians optimize diagnostic testing for vector borne disease agents by considering patient signalment, geographic locale, and the pathophysiology of individual organisms.  
Linda Kidd, DVM, PhD, DACVIM  
Associate Professor, Western University of Health Sciences | Principles of Radiographic Interpretation: Respiratory Distress  
A case-based approach to evaluating small animal patients presenting with respiratory distress.  
Miriam Shanaman, VMD, MS, DACVR | Oral Pathology  
Presentation covering diagnosis and treatment of common oral pathology in the feline and canine including fractures, neoplasia, tooth resorption, debrided teeth, discolor teeth, enamel defects and caudal stomatitis  
Robert Furman, BVMS, MRCVS  
So. Cal. Veterinary Dental Specialties | 1:64, 1:8, 1:256 Bingo!  
Interpretation of antibody titers post vaccination and for infectious disease diagnosis.  
Matthew Krecic, DVM, MS, MBA, DACVIM  
US Diagnostics Technical Services Manager  
Zoetis | Proactively Saving Lives!  
What Clients Want to Know  
The shift from reactive veterinary medicine to proactive medicine is here. This lecture will share the client perspective and then challenge the veterinary team to stay current and educate clients on the topics that interest them.  
Kimberly Pope–Robinson, DVM  
Regional Strategic Veterinarian  
Zoetis |

| 2:35 to 3:25 | Myasthenia Gravis in Dogs and Cats: Diagnosis and Treatment  
Immune-mediated myasthenia gravis is a treatable disease. Early recognition of clinical signs and an accurate diagnosis is necessary for a successful outcome.  
G. Diane Shelton, DVM, PhD, DACVIM  
Prof., Dept. of Pathology  
School of Medicine  
UC San Diego | A Multimodal Approach to a Multifaceted Problem: How to Manage the Allergic Pet  
The inter-relationships between flea, food, and environmental allergy, and the need for a multimodal approach to therapy will be addressed in this lecture.  
Laura Stokking, PhD, DVM, DACVD | Principles of Radiation Safety and Positioning/Technique for the Small Animal Patient  
A review of essential radiation safety guidelines and basic positioning for standard radiographic studies.  
Miriam Shanaman, VMD, MS, DACVR | When Caring Hurts: Compassion Fatigue and the Veterinary Care Professional  
Proactive self care in the midst of the repeated exposure to trauma can save both your health and the health of your practice.  
Dr. Kathleen Ayl, M.A., Psy.D  
Certified Grief Recovery Fatigue Specialist | What Does Employee Engagement Look Like in the Veterinary Profession?  
This lecture focuses on engagement in the work environment and defines it for the veterinary team. It has been found that the client’s experience is directly related to team engagement. We will explore how to overcome obstacles and keep your team engaged.  
Kimberly Pope–Robinson, DVM  
Regional Strategic Veterinarian  
Zoetis |

| 3:40 to 4:30 | Inflammatory Myopathies: Recognition of Clinical Signs, Diagnostics and Treatments  
Orthopedic diseases are not the only causes of lameness in animals. Inflammatory myopathies can also present with gait abnormalities and lameness, and the clinical presentations will be discussed.  
G. Diane Shelton, DVM, PhD, DACVIM  
Prof., Dept. of Pathology  
School of Medicine  
UC San Diego | Gait Evaluation: Orthopedic vs. Neuro?  
Gait analysis is often a challenge to determine if the gait is due to neurologic dysfunction or orthopedic disease. We will present videos of various gait abnormalities and discuss the interpretation as seen through the eyes of the neurologist and orthopedist.  
Sean Aiken, DVM, MS, DACVS  
Tammy Stevenson, DVM, DACVS  
David Lipsitz, DVM, DACVS  
Mauricio Dujowich, DVM, DACVS | The ABCDs of ELISAs, IFAs, and PCRs  
Overview of the enzyme-linked immunosorbent assay, immunofluorescent antibody test, and polymerase chain reaction methods and examples of infectious agents for which these testing methods are used.  
Matthew Krecic, DVM, MS, MBA, DACVIM  
US Diagnostics Technical Services Manager  
Zoetis | Bandaging 101  
Basic concepts and techniques for appropriate selection of materials and application of various bandages and dressings, from basic limb bandages to more involved splints and slings will be demonstrated.  
Seth Ganz, DVM, DACVS  
Maureen Jay, DVM  
Rachel Lande, DVM | When Caring Hurts: Compassion Fatigue and the Veterinary Care Professional  
Proactive self care in the midst of the repeated exposure to trauma can save both your health and the health of your practice.  
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Note: Schedule subject to change.  
This program has been submitted but not yet approved for 6 hours of continuing education credit in jurisdictions which recognize AAVSB RACE approval; however participants should be aware that some boards have limitations on the number of hours accepted in certain categories and/or restrictions on certain methods of delivery of continuing education. Call Veterinary Specialty Hospital at 858-875-7500 for further information.